

BULKY ITEMS

The City's bulky item service is intended for the **occasional** disposal of items such as a mattress, an appliance, furniture, carpet, gas grill, bicycle, lawn mower, etc. This service is not intended to clean out an entire house. Bulky items should be placed at the curb clear from overhead wires, trees/tree limbs, mailboxes, or other endangerments that could interfere with collection. Bulky item collection is only provided to residential customers, not businesses.

Residents may rent a red trailer to dispose of larger quantities of bulky items or clean out a house. Call 883-3111 to inquire about the rules and fee.

Tires: Due to State regulations, the City will not collect tires and they are not accepted at the Landfill. Tires must be taken to the County's Tire Facility at 2138 Bishop Road, Greensboro.

MEDICAL WASTE/NEEDLES

No medical waste or needles should be placed in your garbage cart or recycling container. This creates an **extreme** safety hazard for our employees.

The City provides **FREE** sharps collection to City residents. Just place needles in an approved sharps container (**no milk jugs or plastic bottles**) and call 883-3111 to schedule a collection. Sharps containers may be purchased from most drug stores and pharmacies at minimal cost.

The City will collect the sharps container from your home at **no charge**, then safely and properly dispose of the needles while protecting our employees.



HOUSEHOLD HAZARDOUS WASTE AND E-WASTE (ELECTRONICS)

The City Landfill does not accept household hazardous waste (HHW). HHW includes items such as antifreeze, brake fluid, car batteries, cleaners, gasoline, motor oil & filters, liquid paints, poisons, pesticides, solvents, transmission fluid, weed killer, and etc. These items **should not** be included in your weekly garbage collection. Below are some tips & recommendations for your HHW.

- Paints may be dried by using cat litter or allowing the paint to dry in the can - dried paint is OK to dispose of in your regular garbage - lids must be off.
- All other HHW should be taken to ECOFLO.

Residents are encouraged to recycle e-waste (*computers, monitors, printers, cell phones, TVs, etc.*). Below are some tips on handling your e-waste.

- TVs, computers, cell phones and other electronic components may be recycled at ECOFLO.
- Computer components may also be taken to Goodwill Stores for **FREE** and office supply stores (fee may apply). Call ahead to check requirements.

High Point residents may drop-off these materials at the ECOFLO Collection Center, 2750 Patterson Ave., Greensboro (336-373-2196). Hours are Wed-Fri, 10 a.m. - 6 p.m. & Sat 8 a.m. - 2 p.m.



**FOR QUESTIONS, PLEASE CALL
THE CUSTOMER SERVICE CENTER
(336) 883-3111**



*WORKING
TOGETHER FOR
A CLEAN
COMMUNITY*



*Solid Waste Services
Information Guide
March 2009*

Dear Residents,

In October 2008, the High Point City Council approved revisions and clarifications to the City's Solid Waste Ordinance. The information provided in this brochure is intended to explain the changes in the manner in which your solid waste is collected and handled.

Please take a few minutes to familiarize yourself with this brochure to see how these revisions may impact your service. Most City residents will not notice any change in their solid waste service.

To help residents maintain a clean environment, the City provides once-a-week same-day collection for your garbage, yard waste, bulk items and recyclables. All carts and materials need to be placed at the street by 7:00 A.M. on your collection day. Holiday and leaf collection schedules are posted on media announcements, Cable Channel 8 and the City's web-site.

The City of High Point is Here to Serve You!

If you have questions, please call

**Customer Service Center
@ 883-3111**

or visit the City website at:

www.high-point.net

DEAD ANIMAL COLLECTION

The City provides **free** removal of dead animals (pets only, no livestock) weighing less than 100 pounds to residents. The animal may be placed in a heavy-duty plastic bag and placed in your garbage cart or you may call 883.3111 to request a pick-up.

HOUSEHOLD GARBAGE



All materials to be collected by the City should be placed at the street by 7:00 A.M. on your collection day. The rules for your garbage are as follows.

- A maximum of two (2) City-approved garbage carts is allowed per household.
- All bags must be placed in carts - **no loose bags will be collected.**
- Extra bags should be held for collection the following week.
- For sanitary and spillage reasons, the City recommends that all garbage be bagged before it is placed in the cart.



RECYCLING

The City encourages each household to participate in recycling. ***The average family can reduce its garbage volume by 50% or more by recycling; it's quick and easy.*** Recycling reduces the demand on our landfills and saves valuable natural resources. Items accepted are as follows.

- Aluminum and metal cans
- Plastic bottles and milk jugs:  & 
- Glass jars and bottles
- Newspaper, magazines, phone books, office paper, junk mail, etc.
- Cardboard, pizza boxes, and chipboard (most paper food boxes)

Do not place items such as scrap metal, pots/pans, garbage, plastic toys, glass dishes, oil/coolant jugs, light bulbs, clothing, pie tins, etc. in with your recyclables. The City does not accept plastic shopping bags. Please return them to the store for recycling.

Please visit the City's web-site for a complete list of acceptable recyclable products.



YARD WASTE

The City's yard waste service is intended for the regular maintenance of a property, ***not the removal of an entire tree(s) or lot clearing.*** Yard waste materials must be separated from the regular garbage collection so it may be recycled. Yard waste materials include grass clippings, leaves, bush trimmings, tree cuttings, limbs, etc. Yard waste must conform to the following for collection.

- Yard waste must not be mixed with other debris/garbage, fencing, dirt/rocks, etc.
- Yard waste must be boxed, bagged (***clear*** bags), bundled & tied, or placed in a City approved yard waste cart.
- Bags and bundles may not be more than 50 lbs or 4 feet long. Bags must hold contents.

The City will no longer collect large, loose, untied tree limbs placed at the curb. ***Any work performed by a tree service company must be disposed of by that company.***

Homeowners have three (3) options for the removal of a large quantity of limbs.

- Cut and tie limbs to appropriate size and weights and the City will remove for **FREE**.
- Take limbs to the Ingleside Compost Facility. City residents may dump for **FREE**.
- Rent a red trailer for the removal of large limb piles. Call 883-3111 to inquire about the fee and rules for renting a Red Trailer.

Loose leaves will be collected for a 10-week period during each fall and winter. Piles must be clean of sticks/limbs and other debris and must not block street drainage. Bagged leaves are collected weekly.

You may purchase a cart for garbage, recycling, or yard waste by calling 883-3111.

